



Healing Kind Counselling Privacy Policy

As part of Healing Kind privacy policy, information provided through this website will be stored confidentially and in line with GDPR.

You would never be contacted by me in the first instance unless you contact me via email or telephone requesting that I contact you.

I take your privacy seriously and will never share your personal details with a third party, without your permission.

For more information regarding Healing Kind privacy policy please contact me on:
info@healingkindcounselling.co.uk

GDPR Information:

Q What do you do with contact details made via the website? (phone or email)

Email addresses and phone numbers are stored confidentially and for the purpose of contact during the time you are in therapy. Once therapy has discontinued your details will be deleted.

Q How do you store details and notes?

Digital data such as Healing Kind contract and initial intake forms are stored in an encrypted folder through a secure password. All paper notes are anonymised and stored in a securely locked cabinet. All paper notes are of minimal content.

Q How long will you retain it?

Digital data will be removed as soon as therapy has discontinued. Paper notes are retained for 5 years which is in keeping with my insurance policy.

Q Why are you collecting data?

I collect data that is provided by potential clients and existing clients, solely for communication purposes if you are receiving therapy.

Q What if people do not wish for their information to be kept?

Requesting your information to not be stored will impact on your eligibility for treatment as Healing Kind needs your contact information in order to arrange treatment session appointments and to maintain ethical and professional standards in line with NCPS.